



CYPRESS RIDGE SOLUTIONS
& INSURANCE SERVICES, INC.

Top Talent Magnet---Presentation Series

The 6 Secrets of Understanding Behavioral Styles

Do some employees seem to be "at odds" with co-workers?

Are your teams just not communicating the way you'd like?

Our behavioral style is the way we view the world, process information and communicate with others. There is no good or bad, just different. By understanding our own style, as well as the 3 other primary styles, we can dramatically improve how we move through life, our work and our relationships with others.

Participants will gain valuable insights and learn to:

- Recognize the Four Behavioral Styles and their dominant characteristics
- Quick-identify own Behavioral Style
- Understand how your style affects the way you're heard and/or misunderstood
- Apply a simple 4-Step Program to better relationships
- Improve team effectiveness and work better collaboratively
- Effective ways to reduce conflict and improve conflict resolution skills

Presentations: 20 minutes to 3 hours in length; customized for specific audience/client needs.

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